

Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	JANUARY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	50	100.00%	13	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1015	98.62%	370	97.57%	-1.37
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	216	93.98%	40	60.00%	-4.11
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	606	94.72%	212	98.11%	-0.46
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	75	93.33%	14	78.57%	-2.08
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1227	1.39%	181	0.55%	-0.69
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27789	1.95%	10192	2.14%	-1.72
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3042	0.36%	1319	0.45%	-1.28
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	2:57	1	3:56	-1.91
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	541	3:37	218	4:21	-2.12
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:00	6	1:12	-0.23
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	59	100.00%	9	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1048	96.56%	402	96.52%	-1.01
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	149	89.93%	41	78.05%	-2.23
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	88.89%	1	100.00%	-1.78
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	667	94.00%	168	89.29%	-1.58
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	44	86.36%	34	70.59%	-2.04
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1194	0.25%	139	0.00%	-1.35
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28720	0.69%	10635	0.87%	-2.08
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3069	0.46%	1412	0.35%	-0.7
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:54			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	199	2:48	92	2:33	-0.43
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	3:21	5	5:17	-1.42
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	96.30%	219	100.00%	-0.25
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	487	97.74%	174	97.13%	-1.17
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	97	84.54%	13	69.23%	-1.83
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%	1	100.00%	.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	295	91.19%	76	80.26%	-2.35
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	91.30%	8	100.00%	-1.07
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	955	0.52%	43	2.33%	-1.91
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14631	0.87%	5481	1.35%	-2.83

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MARCH 2013

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1496	0.27%	690	0.00%	-0.17
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	5:27	1	0:40	-0.46
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	3:41	74	3:02	-0.27
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	9:26			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	8	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	263	96.58%	60	96.67%	-1.21
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	91.67%	2	100.00%	-1.65
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	135	94.81%	55	94.55%	-1.05
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	1	100.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	266	1.50%	20	10.00%	-2.55
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5434	0.75%	2536	0.95%	-1.54
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	636	0.47%	300	0.33%	-1.18
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:50	2	2:41	-0.26
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	2:53	24	3:13	-1.35
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:30	1	1:20	-1.3
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	115	99.13%	46	91.30%	-2.57
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	856	96.96%	263	99.24%	-0.46
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	73	90.41%	34	91.18%	-1.16
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	79	94.94%	19	57.89%	-3.69
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	607	93.74%	192	96.88%	-0.59
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	82.14%	37	89.19%	-0.72
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2324	0.82%	256	1.95%	-2.09
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24662	0.72%	7101	1.06%	-2.72
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2687	0.86%	1239	0.16%	0.55
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	8:42	5	8:00	-1.51
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	177	3:00	75	3:39	-1.89
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	3:13	2	1:19	-0.5
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	2	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	143	94.41%	45	91.11%	-1.48
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%			.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	100.00%			.

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	180	81.11%	18	66.67%	-1.73
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	1	100.00%	.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	360	0.28%	28	0.00%	-1.89
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4362	1.33%	1827	0.93%	-0.2
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	530	0.38%	325	0.00%	-0.82
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:55			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	58	3:02	17	2:33	-0.66
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:15			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	14	92.86%	-1.68
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	129	96.90%	54	92.59%	-1.79
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	1	100.00%	-1.78
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	48	83.33%	8	50.00%	-2.29
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	3	33.33%	-1.41
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	398	0.00%	29	0.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4361	0.41%	1119	0.80%	-2.01
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	378	0.00%	133	0.00%	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	3:01	9	1:28	-0.09
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%	20	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	256	95.31%	73	95.89%	-1.08
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	81.82%	8	75.00%	-1.25
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	189	91.53%	45	86.67%	-1.5
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	3	66.67%	-1.15
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	696	3.16%	44	2.27%	-1.15
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8089	0.99%	2552	0.98%	-0.97
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	761	1.05%	392	0.51%	-0.65
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	2:58	1	2:34	-0.93
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	3:00	25	4:00	-2.12
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:42	2	4:04	-2.53

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NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	3	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	356	96.63%	116	99.14%	-0.58
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	96.43%	9	66.67%	-2.89
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	17	76.47%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	249	96.39%	64	98.44%	-0.82
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	93.10%	4	50.00%	-2.51
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	495	1.21%	17	0.00%	-1.55
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8164	1.13%	4259	1.43%	-1.89
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	947	0.63%	579	1.55%	-2.08
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:48			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	92	2:31	61	3:57	-2.48
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:45	9	1:04	-0.21
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	38	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	425	96.00%	134	96.27%	-1.06
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	87.80%	14	57.14%	-2.51
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	342	89.47%	72	77.78%	-2.01
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	92.31%	4	75.00%	-1.57
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1023	0.49%	70	0.00%	-1.35
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13270	0.88%	4043	1.29%	-2.39
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1580	0.19%	1062	0.19%	-0.99
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:18			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	117	3:34	52	3:55	-1.26
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:44	2	3:46	-2.1
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	14	85.71%	-1.76
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	103	87.38%	21	95.24%	-0.63
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	66.67%	2	50.00%	-1.26
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	25.00%	1	100.00%	-0.85
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	58	93.10%	14	85.71%	-1.55
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	298	1.68%	25	4.00%	-1.5
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3821	0.79%	861	1.39%	-2.04

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SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	347	0.29%	123	0.00%	-1.39
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	16:52	1	3:37	-1.73
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	30	2:59	12	3:34	-1.22
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:23			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	9	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	333	97.30%	128	96.88%	-1.09
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	66	86.36%	7	57.14%	-2.21
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	2	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	224	97.32%	48	81.25%	-3.21
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	90.48%	1	100.00%	-1.81
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	453	1.32%	38	0.00%	-1.18
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11372	1.23%	3720	1.67%	-2.22
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1398	0.72%	674	0.59%	-0.81
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:55			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	140	3:36	62	3:44	-1.14
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:27	4	0:49	-0.3
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	92	97.83%	-1.4
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	860	96.28%	196	96.94%	-0.95
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	93	92.47%	15	86.67%	-1.46
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	88.89%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	657	84.78%	100	81.00%	-1.26
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	96.00%	4	75.00%	-1.94
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1370	0.44%	191	0.52%	-1.1
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23378	0.89%	7621	1.13%	-2.11
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2642	0.34%	1361	0.07%	-0.02
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	8:58	1	1:02	-0.42
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	209	2:49	86	3:35	-2.03
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:23	1	0:10	-0.09
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	113	97.35%	181	97.79%	-1.07
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	21	100.00%	-0.72
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	85.71%	42	90.48%	-0.78
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	14	100.00%	.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	211	1.90%	33	0.00%	-1.09
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2921	0.92%	1448	1.10%	-1.35
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	286	0.00%	191	0.52%	-1.74
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:09			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	2:46	16	5:29	-1.77
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:39	.

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AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	55	100.00%	2	100.00%	.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1007	98.91%	279	97.13%	-1.59
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	211	95.73%	14	92.86%	-1.25
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	456	98.46%	217	96.77%	-1.53
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	70	97.14%	15	80.00%	-2.56
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1216	0.90%	170	0.00%	-0.56
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27733	1.35%	10260	1.66%	-2.37
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3011	0.43%	1330	0.30%	-0.61
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	4:17			.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	374	2:57	170	2:45	-0.43
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	1:42	4	1:09	-0.69
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	42	100.00%	9	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1153	97.92%	406	95.32%	-1.74
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	111	81.98%	43	88.37%	-0.57
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	100.00%	1	100.00%	.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	575	94.61%	356	95.51%	-0.84
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	85.71%	22	81.82%	-1.25
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1186	0.76%	139	0.00%	-0.79
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28702	0.72%	10744	0.74%	-1.13
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3070	0.49%	1426	0.77%	-1.71
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	2:52			.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	208	3:01	80	2:53	-0.91
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	1:57	11	3:04	-1.94
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	10	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	590	98.31%	121	95.87%	-1.63
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	90.70%	32	84.38%	-1.51
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	292	93.15%	107	92.52%	-1.11
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	90.00%	4	75.00%	-1.5
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	942	0.74%	42	0.00%	-1.38
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14671	0.68%	5510	1.02%	-2.47

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Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	FEBRUARY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1482	0.34%	690	0.00%	-0.07
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	17:34			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	100	2:33	56	2:58	-1.6
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:05			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	33	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	243	96.30%	46	97.83%	-1.01
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	15	93.33%	-1.62
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	183	84.70%	24	95.83%	-0.4
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	12	100.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	261	1.53%	20	0.00%	-1.4
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5501	0.76%	2537	0.83%	-1.18
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	640	0.78%	312	0.64%	-1.13
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:57			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	3:07	21	2:31	-0.53
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:49	2	2:37	-1.25
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	103	99.03%	43	90.70%	-2.53
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	940	98.09%	184	97.28%	-1.19
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	88	88.64%	50	96.00%	-0.29
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	86	91.86%	24	79.17%	-2.07
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	452	94.47%	207	94.69%	-1.03
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	26	88.46%	29	89.66%	-1.17
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2366	0.85%	260	3.08%	-3.02
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24543	0.64%	7182	0.78%	-1.75
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2678	0.60%	1238	0.24%	-0.1
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	4:18	8	4:36	-1.13
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	158	2:42	56	2:34	-0.79
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	2:53	3	0:45	0.25
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	24	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	134	98.51%	30	96.67%	-1.41
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	94.44%	1	100.00%	-1.98
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	2	100.00%	-0.74

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Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	FEBRUARY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	59	77.97%	18	88.89%	-0.6
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	50.00%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	357	0.28%	30	0.00%	-1.86
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4336	0.51%	1812	0.44%	-0.79
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	529	0.00%	325	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:53			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	22	2:44	8	3:17	-1.38
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	97.67%	10	50.00%	-3.61
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	172	98.26%	41	90.24%	-2.29
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	4	75.00%	-1.78
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	6	50.00%	-2.03
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	80.95%	10	70.00%	-1.48
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%			.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	403	0.74%	35	2.86%	-1.77
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4360	0.39%	1128	0.98%	-2.5
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	377	0.00%	132	0.00%	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	11:47	1	0:51	-0.41
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	17	2:38	11	3:50	-1.59
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	4	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	237	97.05%	55	94.55%	-1.46
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	83.33%	15	86.67%	-1.12
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	2	50.00%	-2.04
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	105	99.05%	39	92.31%	-2.33
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	7	71.43%	-1.09
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	683	1.02%	46	0.00%	-1.21
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8078	0.64%	2562	0.31%	0.19
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	758	1.06%	393	0.51%	-0.64
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:32			.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	2:21	8	2:41	-1.6
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	0:50	2	1:45	-1.52

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Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	FEBRUARY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	94.12%			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	318	97.80%	111	95.50%	-1.47
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	64.71%	3	33.33%	-1.62
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	179	88.83%	59	86.44%	-1.25
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	62.50%	2	50.00%	-1.2
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	494	1.82%	17	11.76%	-2.69
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8063	0.99%	4254	1.03%	-1.14
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	939	0.64%	580	0.52%	-0.82
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	3:18	2	9:15	-1.52
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	2:28	44	2:38	-1.34
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:44	3	2:21	-1.36
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	100.00%	52	96.15%	-1.62
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	482	95.44%	121	96.69%	-0.88
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	90.63%	19	89.47%	-1.08
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	238	76.05%	64	90.63%	0.25
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	8	100.00%	.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1016	0.39%	70	0.00%	-1.44
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13186	0.83%	4054	0.59%	-0.07
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1574	0.57%	1058	0.47%	-0.79
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:05			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	3:24	24	3:27	-1.05
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	1:57	5	1:21	-0.48
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	8	37.50%	-2.56
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	160	96.88%	22	100.00%	-1.03
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	87.50%	5	100.00%	-1.18
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			7	42.86%	.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	76.47%	12	83.33%	-0.97
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	2	100.00%	-0.85
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	294	1.36%	32	3.13%	-1.47
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3807	0.71%	869	0.35%	-0.26

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Qwest 272 Sunset Special Access Measurements  
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State	Metric	Metric Name	Product	FEBRUARY 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	347	0.29%	122	0.00%	-1.39
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:00	1	4:09	-1.87
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	2:20	3	2:06	-1.01
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:15			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	94.74%			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	390	97.18%	124	98.39%	-0.86
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	62	93.55%	5	80.00%	-1.67
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	228	89.04%	59	86.44%	-1.28
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	89.47%	3	66.67%	-1.65
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	450	0.89%	37	0.00%	-1.37
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11374	0.99%	3715	0.89%	-0.65
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1348	0.89%	675	0.44%	-0.33
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:45			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	113	3:18	33	2:46	-0.43
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	1:29	3	2:20	-1.6
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	96.43%	14	71.43%	-2.43
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	979	96.94%	165	96.36%	-1.11
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	69	88.41%	16	87.50%	-1.06
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	87.50%	1	100.00%	-1.74
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	563	85.26%	100	92.00%	-0.37
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	94.44%	11	72.73%	-2
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1362	0.66%	189	0.53%	-1.24
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23318	0.70%	7619	0.91%	-2.1
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2639	0.19%	1381	0.29%	-1.39
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	3:44	1	0:27	-0.52
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	163	4:01	69	3:02	-0.78
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	0:52	4	0:33	-0.7
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%	12	100.00%	-0.8
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	60	95.00%	59	91.53%	-1.46
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	71.43%	11	90.91%	-0.73
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0					

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				FEBRUARY 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	57	87.72%	121	98.35%	0.55
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%			.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	209	1.44%	33	0.00%	-1.22
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2945	1.22%	1458	1.17%	-0.9
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	280	0.00%	188	1.06%	-2.05
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:25			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	2:37	17	2:12	-0.41
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	3:08	.

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State	Metric	Metric Name	Product	MARCH 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	201	92.54%	34	91.18%	-1.14
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1445	97.99%	249	94.78%	-1.81
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	161	96.27%	13	92.31%	-1.35
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	13	84.62%	-0.8
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	658	94.98%	138	92.03%	-1.37
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	53	90.57%	11	72.73%	-1.99
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1178	0.85%	181	1.10%	-1.21
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27682	1.29%	10235	1.76%	-3.07
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3007	0.40%	1341	0.30%	-0.69
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	2:43	2	4:19	-1.22
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	358	2:55	180	3:47	-3.01
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	1:56	4	1:05	-0.38
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	100.00%	3	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1386	96.46%	348	96.26%	-1.05
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	166	95.18%	29	72.41%	-3.06
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	100.00%	5	100.00%	.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	770	93.12%	257	94.55%	-0.82
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	47	89.36%	16	75.00%	-1.86
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1167	1.29%	141	0.71%	-0.96
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28662	0.89%	10822	0.94%	-1.28
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3077	0.71%	1428	0.21%	0.29
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	7:44	1	2:02	-0.61
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	256	2:45	102	3:53	-2.02
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	22	3:44	3	3:43	-1.29
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	100.00%	13	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	553	96.20%	102	100.00%	-0.29
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	73.91%	13	100.00%	0.1
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	56.25%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	386	90.16%	68	95.59%	-0.54
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	82.35%	12	91.67%	-0.91
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	947	1.16%	42	0.00%	-1.18
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14576	0.89%	5490	1.18%	-2.17

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	MARCH 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1487	0.20%	704	0.28%	-1.23
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	2:39			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	129	2:40	65	3:08	-1.62
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:47	2	1:14	-0.44
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	268	99.25%	84	97.62%	-1.62
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	82.35%	6	83.33%	-1.37
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	149	88.59%	80	88.75%	-1.12
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	258	0.39%	20	0.00%	-1.89
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5436	0.74%	2583	1.01%	-1.76
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	640	0.31%	313	0.64%	-1.45
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:40			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	40	2:46	26	2:35	-0.68
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:30	2	2:31	-1.31
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	130	99.23%	36	83.33%	-3.55
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	886	96.84%	208	98.08%	-0.81
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80	95.00%	56	83.93%	-2.31
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	45	91.11%	14	78.57%	-1.77
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	590	92.88%	179	91.06%	-1.3
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	92.86%	25	92.00%	-1.07
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2348	0.72%	268	2.24%	-2.53
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24412	0.84%	7220	1.61%	-4.45
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2672	0.45%	1235	0.16%	-0.15
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	2:35	6	1:21	-0.24
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	206	2:47	116	3:26	-2.25
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	1:21	2	1:11	-1.06
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	1	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	173	97.11%	24	95.83%	-1.17
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	4	75.00%	-1.39
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	MARCH 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	92	93.48%	20	90.00%	-1.33
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	351	1.14%	30	0.00%	-1.35
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4319	1.04%	1818	0.39%	0.56
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	527	0.00%	325	0.00%	.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:07			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	45	3:50	7	2:18	-0.47
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	4	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	245	93.88%	36	94.44%	-1.16
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	96.67%	1	100.00%	-2.12
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	66.67%	2	50.00%	-1.27
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	87	87.36%	12	91.67%	-1.08
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%			.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	409	1.71%	37	0.00%	-1.07
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4395	1.05%	1157	1.21%	-1.29
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	377	1.06%	132	2.27%	-1.63
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:05			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	46	3:31	14	2:31	0.09
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:51	3	2:54	0.46
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	90.91%	4	100.00%	-1.38
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	284	96.48%	45	100.00%	-0.62
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	95.00%	4	75.00%	-1.8
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	5	40.00%	-1.88
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	217	92.63%	35	71.43%	-2.91
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	6	100.00%	-0.69
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	678	0.88%	50	0.00%	-1.24
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8084	1.03%	2574	1.05%	-1.06
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	757	0.26%	395	0.51%	-1.4
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:58			.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	83	3:26	27	3:59	-1.52
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:05	2	2:49	-0.82

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	MARCH 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	383	96.08%	125	93.60%	-1.43
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	81.82%	4	100.00%	-0.98
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	207	92.27%	74	87.84%	-1.57
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	3	66.67%	-1.26
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	488	1.02%	17	0.00%	-1.61
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8043	1.17%	4263	1.13%	-0.87
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	934	0.64%	579	0.52%	-0.81
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	1:52			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	94	2:53	48	2:45	-0.89
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:46	3	0:41	-0.22
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	2	50.00%	-2.72
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	726	96.97%	108	97.22%	-1.06
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	89.29%	2	50.00%	-1.96
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	1	100.00%	-1.26
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	290	86.55%	74	77.03%	-2.01
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	4	50.00%	-1.69
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1010	0.59%	71	0.00%	-1.26
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13127	0.72%	4060	0.62%	-0.56
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1569	0.38%	1057	0.57%	-1.42
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:37			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	95	3:27	25	2:21	0.32
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:12	6	2:42	-0.58
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%	2	50.00%	-1.48
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	118	94.92%	41	97.56%	-0.88
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	93.33%	2	100.00%	-1.72
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			4	25.00%	.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	92.16%	29	82.76%	-1.78
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	289	1.73%	36	0.00%	-1.08
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3795	0.69%	893	0.90%	-1.41

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	MARCH 2013				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	345	0.00%	123	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	1:58			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	26	1:49	8	1:56	-1.2
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	90.91%	3	33.33%	-2.31
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	720	96.94%	98	93.88%	-1.42
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	51	84.31%	27	96.30%	-0.26
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	278	93.88%	114	97.37%	-0.41
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	14	92.86%	2	50.00%	-2.04
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	442	1.58%	32	0.00%	-1.17
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11332	0.96%	3783	0.79%	-0.43
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1342	0.52%	677	0.44%	-0.86
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:34			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	109	3:06	30	2:39	-0.51
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:50	3	1:17	-0.54
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	50	100.00%	4	100.00%	.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1206	97.10%	235	95.32%	-1.38
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	78	92.31%	17	76.47%	-2.17
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	100.00%	1	100.00%	.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	666	82.13%	135	91.11%	-0.31
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	100.00%	8	50.00%	-3.49
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1355	0.52%	189	0.00%	-0.85
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23266	0.73%	7635	0.69%	-0.82
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2626	0.27%	1390	0.29%	-1.07
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:18			.
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	169	2:54	53	3:01	-1.2
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:11	4	1:13	-1.04
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	6	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	138	89.86%	39	97.44%	-0.27
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	4	75.00%	-1.95
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

				MARCH 2013				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	90.20%	147	85.03%	-1.56
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	201	1.49%	33	0.00%	-1.21
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2945	1.32%	1473	1.15%	-0.71
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	278	1.44%	187	0.00%	-0.31
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:22			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	2:27	17	2:44	-1.35
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:33			.

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	306	95.10%	49	93.88%	-1.13
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3467	98.44%	898	96.66%	-1.81
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	588	95.24%	67	73.13%	-3.48
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	90.00%	13	84.62%	-1.23
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1720	95.81%	567	96.12%	-0.91
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	198	93.94%	40	77.50%	-2.67
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1207	1.08%	177	0.56%	-0.92
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	27735	1.53%	10229	1.85%	-2.33
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3020	0.40%	1330	0.38%	-0.94
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	38	3:16	3	4:11	-1.22
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1273	3:14	568	3:42	-2.49
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	36	1:52	14	1:09	0.21
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	139	100.00%	21	100.00%	.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3587	96.96%	1156	96.02%	-1.36
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	426	89.91%	113	80.53%	-2.01
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	31	96.77%	7	100.00%	-1.55
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	2012	93.84%	781	93.85%	-1
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	133	87.22%	72	75.00%	-2.35
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1182	0.76%	140	0.00%	-0.79
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	28695	0.77%	10734	0.85%	-1.47
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3072	0.55%	1422	0.42%	-0.65
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	27	5:27	1	2:02	-0.71
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	663	2:51	274	3:08	-1.6
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	51	3:06	19	3:45	-1.39
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	93	98.92%	242	100.00%	-0.64
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1630	97.42%	397	97.48%	-1.04
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	186	83.33%	58	84.48%	-1.01
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	25	72.00%	1	100.00%	-1.37
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	973	91.37%	251	89.64%	-1.23
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	60	88.33%	24	91.67%	-0.99
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	948	0.84%	42	0.00%	-1.33
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14626	0.81%	5494	1.18%	-2.49

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Qwest 272 Sunset Special Access Measurements  
MARCH 2013

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1488	0.27%	695	0.14%	-0.65
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	7:48	1	0:40	-0.29
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	357	3:00	195	3:03	-1.1
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	4:17	2	1:14	-0.79
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	100.00%	42	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	774	97.42%	190	97.37%	-1.01
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	44	90.91%	23	91.30%	-1.26
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	80.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	467	88.87%	159	91.82%	-0.67
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	95.24%	14	100.00%	-1.15
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	262	1.15%	20	5.00%	-1.85
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5457	0.75%	2552	0.94%	-1.53
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	639	0.47%	308	0.65%	-1.22
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	4:45	2	2:41	0.08
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	123	2:56	71	2:46	-0.71
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:39	5	2:19	-1.43
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	348	99.14%	125	88.80%	-2.97
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2682	97.32%	655	98.32%	-0.6
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	241	91.29%	140	90.00%	-1.21
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	210	92.86%	57	71.93%	-3.19
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	1649	93.63%	578	94.29%	-0.85
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	82	87.80%	91	90.11%	-0.85
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2346	0.81%	261	2.30%	-2.42
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24539	0.73%	7168	1.14%	-3.05
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2679	0.63%	1237	0.16%	0.2
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	56	5:16	19	4:28	-1.27
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	541	2:50	247	3:18	-2.34
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	51	2:41	7	1:02	0.2
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	100.00%	27	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	450	96.67%	99	93.94%	-1.47
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	90.48%	5	80.00%	-1.44
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	90.91%	2	100.00%	-1.62

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	331	83.99%	56	82.14%	-1.13
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	86.36%	1	100.00%	-1.68
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	356	0.56%	29	0.00%	-1.64
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4339	0.97%	1819	0.60%	-0.14
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	529	0.19%	325	0.00%	-1.18
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:42			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	125	3:16	32	2:41	-0.31
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:15			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	71	98.59%	28	78.57%	-3.13
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	546	95.97%	131	92.37%	-1.65
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	95.56%	6	83.33%	-1.73
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	81.25%	8	50.00%	-1.97
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	198	84.34%	30	73.33%	-1.75
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	3	33.33%	-2.17
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	403	0.74%	34	0.00%	-1.48
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4372	0.62%	1135	0.97%	-1.78
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	377	0.27%	132	0.76%	-1.47
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:42	1	0:51	0.01
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	81	3:13	34	2:40	-0.39
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:51	3	2:54	0.3
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	97.56%	28	100.00%	-1.14
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	777	96.27%	173	96.53%	-1.03
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	66	86.36%	27	81.48%	-1.36
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	12	91.67%	7	42.86%	-2.42
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	511	93.54%	119	84.03%	-2.26
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	75.00%	16	81.25%	-0.98
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	686	1.75%	47	0.00%	-0.92
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8084	0.89%	2563	0.78%	-0.68
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	759	0.79%	393	0.51%	-0.92
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	35	2:53	1	2:34	-1
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	215	3:01	60	3:49	-2.35
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	1:28	6	2:53	-2.38

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	97.83%	3	100.00%	-1.94
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1057	96.78%	352	96.02%	-1.18
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	95	87.37%	16	68.75%	-2.16
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	24	83.33%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	635	92.91%	197	90.86%	-1.26
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42	85.71%	9	55.56%	-2.26
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	492	1.42%	17	5.88%	-1.88
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8090	1.10%	4259	1.20%	-1.3
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	940	0.64%	579	0.86%	-1.31
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	3:06	2	9:15	-1.54
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	266	2:38	153	3:12	-2.18
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	2:05	15	1:15	-0.43
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	56	100.00%	92	96.74%	-1.83
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1633	96.26%	363	96.69%	-0.94
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	101	89.11%	35	74.29%	-2.3
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	80.00%	1	100.00%	-1.55
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	870	84.83%	210	81.43%	-1.33
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	92.59%	16	81.25%	-1.68
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1016	0.49%	70	0.00%	-1.35
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13194	0.81%	4052	0.84%	-1.11
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1574	0.38%	1059	0.38%	-0.99
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	2:58			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	322	3:28	101	3:25	-0.92
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	2:20	13	2:21	-1.01
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	95.45%	24	66.67%	-2.49
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	381	93.70%	84	97.62%	-0.56
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	86.21%	9	88.89%	-1.25
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	25.00%	12	41.67%	-1.02
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	143	88.81%	55	83.64%	-1.6
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	71.43%	4	100.00%	-0.82
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	294	1.70%	31	3.23%	-1.36
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3808	0.74%	874	0.92%	-1.33

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SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	346	0.29%	123	0.00%	-1.39
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	7:35	2	3:53	-1.74
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	83	2:24	23	2:49	-1.3
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:19			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	94.74%	12	83.33%	-1.77
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1443	97.09%	350	96.57%	-1.14
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	179	88.27%	39	87.18%	-1.1
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	2	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	730	93.42%	221	90.95%	-1.34
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	54	90.74%	6	66.67%	-2.06
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	448	1.34%	36	0.00%	-1.2
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11359	1.07%	3739	1.12%	-1.18
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1363	0.73%	675	0.44%	-0.53
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	3:30			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	362	3:21	125	3:13	-0.74
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	29	1:34	10	1:25	-0.74
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	98	98.98%	110	94.55%	-2.08
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	3045	96.81%	596	96.14%	-1.2
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	240	91.25%	48	83.33%	-1.83
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	33	93.94%	2	100.00%	-1.74
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	1886	83.99%	335	88.36%	-0.46
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	73	97.26%	23	65.22%	-3.67
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1362	0.51%	190	0.53%	-1.01
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	23321	0.77%	7625	0.90%	-1.69
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2636	0.27%	1377	0.22%	-0.83
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	5:21	2	0:44	0.2
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	541	3:12	208	3:15	-1.09
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	21	1:37	9	0:48	-0.12
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	93.75%	18	100.00%	-0.96
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	311	93.57%	279	96.42%	-0.49
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	88.46%	36	94.44%	-0.76
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%	.

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WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	157	87.90%	310	90.97%	-0.56
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	15	100.00%	-0.71
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	207	1.45%	33	0.00%	-1.22
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2937	1.16%	1460	1.16%	-1.01
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	281	0.36%	189	0.53%	-1.17
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	1:42			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	102	2:35	50	3:26	-1.7
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:33	3	2:18	-1.51

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